ACCU·CHEK®



How to share your diabetes information in three easy steps



1. Download & setup app

2.0	Conne

2. Connect meter to app



3. Generate sharing code

Download the mySugr® app

It's easy. Scan the code with your phone to download, then use your email to create an account.



Download and setup the mySugr* app



1. Open the mySugr app, tap on "Create Account".



5. Check your email inbox to verify email address.



2. Enter your personal information, tap "Next".



6. In the email, tap "Verify".



3. Create a secure password, tap "Next".



7. Tap "Sign In", enter your email and new password.



4. Review terms and conditions, tap "Create".



8. Proceed with the initial mySugr app setup.

To be completed by your healthcare team to help you set up the mySugr app (tick / complete as appropriate):



Connect your Accu-Chek meter to the mySugr app

The mySugr app automatically and wirelessly captures your readings when connected to an Accu-Chek meter. Using an Accu-Chek meter together with the mySugr app can help improve your blood sugar control, estimated HbA1c, and diabetes understanding.^{1,2} Here's how to connect your meter:[†]

[†] If you do not have an Accu-Chek Instant meter please speak with your healthcare professional.



1. Make sure Bluetooth is turned on.



2. In the mySugr app, tap on "Connections" at the bottom of the screen.



3. Choose your device from the list.





Generate sharing code

You can easily share your results with your healthcare professional, so you both get the full picture of what's affecting your blood sugar. To do this, mention you are ready to share your results with them using the mySugr app. They will then ask you to generate a sharing code using the mySugr app to securely connect you to their system. Here's how:



*Please note: You must be at least 18 years old to register for the Accu-Chek Account. Please see the manual for intended use.

References: 1. Debong F, et al. Diabetes Technol Ther. 2019;21(S2):S235–S240. 2. Mayor R, et al. ATTD 2023 poster session: 22-25 February. Berlin, Germany. All names, images and data shown are for demonstration purposes only, not real patients. The screens you see may differ from the screens in the app.



© 2025 Roche Diagnostics Limited. All rights reserved.

ACCU-CHEK, ACCU-CHEK INSTANT and MYSUGR are trademarks of Roche. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., and any use of such marks by Roche is under license. All other trademarks or brand names are the property of their respective owners. I Roche Diagnostics Limited. Charles Avenue, Burgess Hill, West Sussex, RH15 9RY, UK. Company Registration Number: 571546. Date of preparation: March 2025. Print number: 10527196001. Document number: MC-IE-03104. For use in the UK and Ireland only.

Need help?

accu-chek.co.uk/support UK: 0800 701 000

Ireland: 1800709600

Some mobile phone operators may charge or restrict access for calls to these numbers.